Refund Appeal Process

NYU Steinhardt adheres to New York University’s policy on refunding as stated in the NYU Steinhardt Bulletin and the NYU Bursar’s website; however, appeals of tuition charges may be directed to: steinhardt-registration-and-advisement-group@nyu.edu

Make certain that you include your name, student id number (N#), the course number as well as the term and year in which you took the course.

The Committee on Refunds:

- will only review refunds for courses from which you have already withdrawn
- will only review appeals for tuition (registration and services fees are non-refundable)
- will only review appeals made in writing that include reasons for an exception to University policy
- will review appeals monthly (except in January, August or September)
- will notify students of its decision in writing.

The University Schedule for Refunds for dropping a class is shown below. Please visit the Bursar’s website for the refund schedule if you drop all your classes in the term:

IN-PERSON COURSES:

Fall and Spring Terms
Courses dropped during the first 2 calendar weeks from the opening date of the term: 100%
Courses dropped after completion of the second calendar week of the term: 0%

Summer Terms
3-Week Session:
Courses dropped or session withdrawals during the first 3 days of the session: 100%
Courses dropped or session withdrawals after the first 3 days of the session: 0%

6-Week Session:
Courses dropped or session withdrawals during the first week of the session: 100%
Courses dropped or session withdrawals after the first week of the session: 0%

12-Week Session:
Courses dropped or session withdrawals during the first 2 weeks of the session: 100%
Courses dropped or session withdrawals after the first 2 weeks of the session: 0%

January Term
Courses dropped prior to the 2nd day of classes: 100%
Courses dropped after the 1st day of classes: 0%

ONLINE/BLENDED COURSES (Counseling@NYU and Speech@NYU):

There are two refund schedules: the first is for students who are completely withdrawing from all courses during the term, and the second is for students who are dropping classes but will remain enrolled in at least one course. To view both, please go to: https://www.nyu.edu/students/student-information-and-resources/bills-payments-and-refunds/tuition-and-fee-rates/2016-2017/steinhardt-school-of-culture--education--and-human-development-g/counseling-nyu-and-speech-nyu-dropping-classes.html

STUDY AWAY REFUND SCHEDULES:

Global Academic Centers run on individual calendars. While the refund policy is consistent across NYU, the start dates vary by location. Please go to https://www.nyu.edu/students/student-information-and-resources/bills-payments-and-refunds/refunds-and-withdrawals/dropping-classes.html